Student Device Not Connecting to WiFi

**Forget Network**

1. Click the Network Icon

![Network Icon](image.png)

2. Right click (or double finger tap) on the network name you are connected to

![Network Connection Menu](image.png)

3. Click Forget

4. Reconnect to the network (input password if asked)

**Repair GlobalProtect**

1. Click Start

![Start Menu](image.png)

2. Type “program” and select “Add or remove programs”
3. Scroll down until you see GlobalProtect and select it

4. Click Modify
5. Select Repair and click Finish

6. Wait a few seconds for network to re-establish (at this point you can click refresh until the network re-establishes)