Local District West
Zoom Troubleshooting Job Aide

Please try the following steps if you see the following notice

When system dialog prompts, click Open.

If you have Zoom Client installed, launch meeting. Otherwise, download from App Store.

⚠️ Safari Browser Notice
Due to a recent Safari update, apps may not load correctly. Use a different web browser like Google Chrome or follow these steps to access. We are sorry for any inconvenience and hope to resolve this issue as soon as possible.

Thanks for your patience!
1. Disable prevent cross tracking
2. Try to launch Zoom again
3. The Safari browser notice will come up again, click the X on the upper right-hand corner of the notice window to close it
4. Click on “launch meeting” to start the Zoom meeting.